

**Australian Directory of Education  
and Training in Nature/Heritage  
Tour Guiding and Interpretation**

**August 2001**

**Authors:**

**Rosemary Black  
Betty Weiler**

© Copyright 2001

This publication is copyright. Apart from any fair dealing for the purpose of private study, research, criticism or review as permitted under the Copyright Act, no part may be reproduced by any process or placed in computer memory without written permission. Enquiries should be made to the publisher.

ISBN: 0-7326-2184-4

*Written by:*

Rosemary Black and Betty Weiler, Department of Management, Faculty of Business and Economics, Monash University.

*Produced and Published by:*

Department of Management  
Monash University  
PO Box 1071  
Narre Warren, Victoria, Australia, 3805

First Published June 2001

*Disclaimer*

While every effort has been made to ensure accuracy and completeness, no guarantee is given, nor responsibility taken, by Monash University for any errors or omissions in the directory, and Monash University does not accept responsibility in respect of any information or advice given in relation to, or as a consequence of, anything contained herein. Prospective students are advised to rely on their own inquiries to individual institutions for accurate and up-to-date information on specific courses.

# Australian Directory of Education and Training in Nature/Heritage Tour Guiding and Interpretation

## Contents

Introduction.....	i - iv		
<a href="#">Australian Capital Territory</a>			
University .....	1		
University of Canberra .....	1		
<a href="#">New South Wales</a>			
TAFE .....	2		
Blue Mountains College of TAFE.....	2		
North Coast Institute of TAFE.....	2		
University .....	2		
Charles Sturt University .....	2		
Macquarie University .....	3		
University of Technology Sydney.....	3		
University of Western Sydney Hawkesbury.....	4		
<a href="#">Northern Territory</a>			
Other.....	5		
Australian Based Learning Experiences.....	5		
Institute for Aboriginal Development.....	5		
University .....	5		
Batchelor Institute of Indigenous Tertiary Education.....	5		
Northern Territory University.....	5		
<a href="#">Queensland</a>			
TAFE .....	7		
Barrier Reef Institute of TAFE.....	7		
Coolooa Sunshine Institute of TAFE .....	7		
North Point Institute of TAFE .....	7		
Tropical North Queensland Institute of TAFE .....	7		
Tropical North Queensland Institute of TAFE (Johnson Campus) .....	7		
Other.....	8		
North Rockhampton State High School.....	8		
Tablelands Job Training Inc. and Outcomes the Training People.....	8		
University .....	9		
Griffith University.....	9		
Queensland University of Technology.....	9		
University of Queensland.....	10		
University of the Sunshine Coast .....	10		
<a href="#">South Australia</a>			
University .....	12		
Adelaide University.....	12		
Flinders University .....	12		
<a href="#">Tasmania</a>			
TAFE.....	13		
TAFE Tasmania - Drysdale.....	13		
Other.....	13		
Hellyer College.....	13		
<a href="#">Victoria</a>			
TAFE.....	14		
Bendigo Regional Institute of TAFE.....	14		
Chisholm Institute of TAFE .....	14		
East Gippsland Institute of TAFE.....	14		
East Gippsland Institute of TAFE (Forestech campus) .....	14		
Northern Melbourne Institute of TAFE .....	14		
Swinburne University of Technology TAFE Division .....	15		
William Angliss Institute of TAFE .....	15		
Other.....	16		
Australian Alpine Institute.....	16		
Council of Adult Education.....	16		
University .....	17		
Deakin University .....	17		
Institute of Koorie Education, Deakin University.....	17		
La Trobe University Bendigo.....	17		
University of Ballarat, SMB Campus.....	18		
<a href="#">Western Australia</a>			
TAFE.....	19		
CY O'Connor College of TAFE.....	19		
Kimberley College of TAFE .....	19		
South West Regional College of TAFE .....	19		
University .....	20		
Edith Cowan University .....	20		
University of Notre Dame .....	20		

# Introduction

---

## Acknowledgements

This Directory was produced with the assistance of a Monash University Department of Management Research Grant. Special thanks to Rosemary Black, who did most of the work in collecting and collating the information and to Annita Allman who set up the database and excel spreadsheet, designed the layout and produced the .pdf files. We also wish to express our thanks to the 57 individuals who responded to our request for information. We have done our utmost to ensure accuracy and completeness, and apologise for any errors or omissions.

## About the Directory

Continuing growth in ecotourism and heritage tourism in Australia has highlighted the need for qualified and experienced tour guides and interpreters. Tour guides and interpreters make an important contribution to the quality of the ecotourism or heritage experience. One of the aspects that can distinguish an ecotourism experience from other tourism experiences is the face-to-face contact with a guide and the provision of interpretation. Guides have a number of roles to play in these experiences, such as ensuring the safety of the visitor, providing accurate and compelling interpretation of sites, and modelling appropriate environmental and cultural behaviour. However, research and industry experience has found that some aspects of tour guides' performance requires improvement, in particular interpretive planning and thematic interpretation. One mechanism that can be used to improve guiding performance is training.

This Directory of Education and Training in Nature/Heritage Tour Guiding and Interpretation provides an inventory of all known nature and heritage tour guiding and interpretation courses and units being offered by Australian tertiary institutions, TAFEs and community-based organisations as of June 2001. Courses offered by distance education are also included, however readers are advised to check for the latest details with institutions. It provides this information under one cover, using a standardised format for easy reading and referral. There is also a list of useful sources of information and web sites that the reader can use to find information about courses that are not listed in the Directory or to obtain more details about listed courses. This Directory partially updates the Ecotourism Education Directory that was published by the Commonwealth Department of Tourism in 1996.

There is a continuing need for education and training in the nature and heritage-based tourism industries. Although there are many related courses in these fields accessing the information is often difficult. This Directory provides ecotourism operators, guides, students, and education and training providers with information about nature/ heritage guiding and interpretation training opportunities in Australia.

The Directory is arranged by State and Territory. Within these sections courses and units offered are arranged by TAFEs, other training providers and universities.

## Internet access

The Directory will be accessible via the Web by the end of 2001. For further details contact Betty Weiler ([betty.weiler@buseco.monash.edu.au](mailto:betty.weiler@buseco.monash.edu.au))

## Additional sources of information and useful web sites

The information contained in this Directory is reasonably comprehensive, however the content was based on responses from training providers and not every training program and formal education opportunity relevant to heritage/nature guiding and interpretation is included. Readers are therefore advised to consider the following sources for further information on both listed and non-listed courses.

## Tourism Education Directory

Australian undergraduate tourism and hospitality courses are listed in this annual directory of education and training for the hospitality and tourism industries in Australia, New Zealand and the South Pacific. The 2001 edition is available from New Hobsons Press, phone (02) 9936 8630 and through university libraries.

## The Directory of Higher Education Courses

All tertiary undergraduate and postgraduate courses are listed in this annual directory in Australia. The 2001 edition is available from New Hobsons Press, phone (02) 9936 8630 or <http://www.nhpress.com.au> and through university libraries.

## Directory of Ecotourism Education

This directory lists all known ecotourism-related courses offered at education institutions and specialist providers, as well as useful contacts and resource materials that can provide practical information and advice on ecotourism. This was published by the Commonwealth Department of Tourism in 1996. Copies may be found in university libraries.

# Introduction

---

## Australian Ecotourism Guide

The 2001 guide contains a detailed membership listing of the 429 members of the Ecotourism Association of Australia categorised by State and product type. It has a section on ecotourism education that lists some academics and institutions. For more information phone the Ecotourism Association of Australia on (07) 3229 5550.

## Interpretation Australia Association Networking Guide

This guide provides a detailed alphabetical listing of all members of the Association by state, and includes a list of known interpretation courses available in 1996. Academics and individual training providers are listed. For more information on the IAA access the Association Web page at <http://home.vicnet.net.au/~interpoz>. Copies of the Networking Guide may be found in some university libraries.

## Environmental Education Database

The Environmental Education Database (2001) provides information on 622 Australian environmental courses at tertiary level, and is aimed at attracting undergraduate and graduate students from Australia and the Asia Pacific region. It can be found on the World Wide Web at the following Internet address: <http://www.environet.ea.gov.au/education/index.html>

## Outdoor and adventure recreation leadership courses

A comprehensive listings of outdoor adventure and recreation guiding courses is available from the Outdoor Recreation Council of Australia (2001). For further information view their Web page at: <http://www.ausport.gov.au/orca/>

## Programs and courses that focus on specific knowledge areas, environments and cultural groups

Adult education organisations offer courses for tour guides on specific ecosystems (e.g. reef environments), geographic areas (e.g. alpine), wildlife and nature species (e.g. avifauna of the rainforest) and culture (e.g. Central Australian Aboriginal culture). Contact State/Territory adult education providers for further information.

Recreation skills courses are offered by a wide range of education providers, government bodies and non-profit organisations. Most universities through a continuing education department offer short courses in subjects such as bird watching, local geology etc. Contact your local university for further information.

## Useful web addresses

[www.ntis.gov.au](http://www.ntis.gov.au) The National Training Information Service (NTIS) is a database on vocational education and training in Australia. It contains detailed information on courses, qualifications, training packages, competency standards and training organisations.

[www.tourismtraining.com.au](http://www.tourismtraining.com.au) The Tourism Training Australia Web page provides details on training packages and contacts for all State and Territory Tourism Training Australia organisations.

<http://home.vicnet.net.au/~interpoz> This Web page for the Interpretation Australia Association provides information on the Association, interpretive resources, membership, contacts and activities.

<http://www.ecotourism.org.au/> The Ecotourism Association of Australia Web page provides details on ecotourism, the Association and its activities, publications, the Nature and Ecotourism Accreditation Program and the EcoGuide Program.

<http://www.ecotourism.org.au/Eaa> A link to the EcoGuide Program provides information on the EcoGuide Program that certifies ecotour and nature-based guides using national competencies. Details on how to become a certified guide are provided and the EcoGuide Workbook can be downloaded from this site.

<http://www.ausport.gov.au/orca/> The Web page of the Outdoor Recreation Council of Australia gives information on membership, links to recreation associations and ORCA accreditation.

## Note on accreditation

There are various forms of recognition/accreditation in Australia, but the only form that is nationwide, fully portable across States (and institutions) and recognised throughout the tourism industry is that of the Australian Tourism Training Review Panel (ATTRP). ATTRP operates under the auspices of Tourism Training Australia and further information is available on (02) 9290 1055.

Universities and TAFEs have their own systems of accreditation, and there are also State accreditation bodies that recognise courses within their States. These are mentioned, where appropriate under the individual course listing. In many cases it is possible to be granted 'Recognition of Prior Learning' for all or part of these courses.

## Acronyms

ANTA	Australian National Training Authority
ASF	Australian Standards Framework
ATTRP	Australian Tourism Training Review Panel
DETYA	Department of Education Training and Youth Affairs
EAA	Ecotourism Association of Australia
IAA	Interpretation Australia Association
ITAB	Industry Training Advisory Board
ITOA	Inbound Tour Operators Association
ORCA	Outdoor Recreation Council of Australia
STB	State (Vic) Training Board
TAFE	College of Technical and Further Education
TTA	Tourism Training Australia
VETAB	Vocational Education and Training Board (NSW)
VETEC	Vocational Education, Training and Employment Commission (Qld)
VTOA	Victorian Tourism Operators Association

# Introduction

---

## Methods used to prepare the Directory

The following types of organisations were contacted to identify courses and units in heritage/nature guiding and interpretation currently being offered at these institutions:

- Universities
- TAFEs
- Community education organisations

Organisations offering commercial and in-house courses were not contacted.

A comprehensive list of training providers was developed using the following sources:

- Mailing list used for the Directory of Ecotourism Education
- Directory of Higher Education Courses
- Tourism Education Directory
- Interpretation Australia Association Networking Guide
- Australian Ecotourism Guide
- National Training Information Service Web Site

An inventory form was developed and pilot tested using members of the tourism list serve 'Trinet' and the interpretation list serve 'Interp'. Following feedback from respondents the inventory form was modified. A second draft of the form was pilot tested on a small number of ecotourism and tour guide training providers and finalised. The inventory form was sent with an explanatory covering letter to 131 Australian training providers in November 2000. All respondents were guaranteed a free copy of the final Directory. Respondents were given to the end of January 2001 to respond. Where possible the forms were addressed to individuals rather than institutions to increase the response rate. Follow-up emails and faxes were sent at the end of December 2000. Fifty-seven responses were received resulting in a response rate of 44%. Thirteen of these respondents indicated they had no relevant courses. Given the 'free advertising' opportunity that this Directory provides, it is believed that the number of training providers who offer nature/heritage tour guiding or interpretation courses and did not respond is very small.

# Australian Capital Territory

---

## **University**

### **University of Canberra**

Canberra ACT 2601

URL: <http://www.canberra.edu.au/>

Phone:(02) 6201 5111 Fax: (02) 6201 5999

Contact Person: Niki Macionis

Contact Phone: (02) 6201 2465

Email: [nxm@comedu.canberra.edu.au](mailto:nxm@comedu.canberra.edu.au)

### *Bachelor of Tourism*

**Prerequisites:** Yes **Qualification Provided:** Bachelor

**Accreditation:** N/A

**Accreditation Body:** N/A

**Hours to complete unit:** 40

**Delivery mode:** Full-time, Part-time, On-campus

**Units Available in Guiding & Interpretation:** Tour guiding and visitor management.

**Additional Information:** 40 hours for the unit on Tour guiding

**Summary Description:** The unit Tour Guiding and Visitor Management is divided into four main modules; the role of the tour guide, techniques of tour guiding, and tour and visitor management. This is a practical and applied unit designed to provide students with hands-on tour guiding and managing experience.

# New South Wales

## TAFE

### Blue Mountains College of TAFE

Mitchell Street  
Wentworth Falls NSW 2782  
URL: <http://www.tafensw.edu.au/>  
Phone:(02) 4753 2129 Fax: (02) 4753 2050  
Contact Person: Margaret Baker  
Contact Phone: (02) 4753 2129  
Email: margaret.j.baker@tafensw.edu.au

#### *Ecotourism - Statement of Attainment*

**Prerequisites:** No **Qualification Provided:** Statement of Attainment

**Accreditation:** Yes

**Accreditation Body:** TAFE NSW & ITAB

**Hours to complete course:** 149

**Delivery mode:** Full-time, Part-time, On-campus, Flexible

**Units Available in Guiding & Interpretation:** Develop interpretive content for ecotourism activities, Interpret ATSI culture.

#### **Additional Information:**

**Summary Description:** This course is for people who work or who want to work in the ecotourism industry. You will acquire introductory skills & knowledge in ecotourism practice & philosophy & in interpretive content. It is a useful addition to qualifications in tour guiding.

### North Coast Institute of TAFE

Coffs Harbour Education Centre  
Hagbin Drive  
Coffs Harbour NSW 2450  
URL: <http://chwww2.scu.edu.au/tafe>  
Phone:(02) 6659 3107 Fax: (02) 6659 3071  
Contact Person: John Woodcock  
Contact Phone: (02) 6659 3199  
Email: jwoodcoc@chec.scu.edu.au

#### *Certificate III in Tourism (Tour Managing and Guiding)*

**Prerequisites:** No **Qualification Provided:** Certificate III

**Accreditation:** Yes

**Accreditation Body:** NSW TAFE Commission under delegation from VETAB

**Hours to complete course:** 202

**Delivery mode:** Full-time, On-campus

**Units Available in Guiding & Interpretation:** Present Interpretive Activities, Development of Interpretive Content for Ecotour Activities, Interpret Aboriginal and Torres Strait Island Culture.

#### **Additional Information:**

**Summary Description:**

## University

### Charles Sturt University

Po Box 789  
Albury NSW 2640  
URL: <http://www.csu.edu.au>  
Phone:(02) 6051 6000 Fax: (02) 6051 6629  
Contact Person: Dr Neil Lipscombe  
Contact Phone: (02) 6051 9835  
Email: nlipscombe@csu.edu.au

#### *Bachelor of Applied Science (Ecotourism)*

**Prerequisites:** No **Qualification Provided:** Bachelor of Applied Science

**Accreditation:** N/A

**Accreditation Body:** N/A

**Hours to complete unit:** 52

**Delivery mode:** Full-time, Part-time, On-campus, Distance, Flexible, Remote

**Units Available in Guiding & Interpretation:** Interpretive Planning, Interpretive Guiding.

**Additional Information:** 52 hours for each unit

**Summary Description:** The course aims to educate the students as practitioners in natural area tourism, including the associated areas of heritage and cultural, tourism. Students will gain a sound scientific basis as well as develop a range of business, communication, leadership and social skills as required by the ecotourism industry in Australia. The course also aims to provide education in the area of ecologically sustainable tourism by fostering an understanding and an appreciation of the relationships between the natural and cultural environment, conservation and tourism.

The unit *Interpretive Planning* deals with the theory and practice of public communication planning and heritage agencies and ecotourism operations. The unit is equally relevant to heritage and recreation managers of protected areas as it is for the private ecotourism operator. The main issues covered include setting aims and objectives, the process of identifying target audiences, the appropriate use of media, and the use of communication techniques to encourage changes in the values and behaviour of recreationists and tourists.

The unit *Interpretive Guiding* deals with the theory and practice of guiding for ecotourism, adventure tourism and related recreation activities that occur in national parks, cultural sites and other recreation/protected areas, and commercial operations. Heritage and environmental interpretation communication are the main foci of the unit.

#### *Bachelor of Applied Science (Parks, Recreation and Heritage)*

**Prerequisites:** No **Qualification Provided:** Bachelor of Applied Science

**Accreditation:** N/A

**Accreditation Body:** N/A

**Hours to complete unit:** 52

**Delivery mode:** Full-time, Part-time, On-campus, Distance, Flexible, Remote

**Units Available in Guiding & Interpretation:** Interpretive Planning.

#### **Additional Information:**

**Summary Description:** This course, which has been developed in cooperation with the NSW National Parks and Wildlife Service, aims to produce graduates who can apply basic scientific principles to the management of Australia's natural resources and cultural resources for the purposes of conservation and recreation.

# New South Wales

The unit *Interpretive Planning* deals with the theory and practice of public communication planning and heritage agencies and ecotourism operations. The unit is equally relevant to heritage and recreation managers of protected areas as it is for the private ecotourism operator. The main issues covered include setting aims and objectives, the process of identifying target audiences, the appropriate use of media, and the use of communication techniques to encourage changes in the values and behaviour of recreationists and tourists.

## *Graduate Certificate (Ecotourism)*

**Prerequisites:** No **Qualification Provided:** Graduate Certificate

**Accreditation:** N/A

**Accreditation Body:** N/A

**Hours to complete:** 52

**Delivery mode:** Full-time, Part-time, On-campus, Distance, Flexible, Remote

**Units Available in Guiding & Interpretation:** Interpretive Guiding.

**Additional Information:**

**Summary Description:** The units of Interpretive Planning and Interpretive Guiding are taken in this course.

## Macquarie University

Graduate School of the Environment

NSW 2109

URL: [www.gse.mq.edu.au](http://www.gse.mq.edu.au)

Phone: (02) 9850 8237 Fax: (02) 9850 7972

Contact Person: Dr Lynne McLoughlin

Contact Phone: (02) 9850 8597

Email: [lmclough@gse.mq.edu.au](mailto:lmclough@gse.mq.edu.au)

## *Short Course in Applied Heritage Interpretation Methods*

**Prerequisites:** No **Qualification Provided:** Certificate of Attainment of Grade

**Accreditation:** N/A

**Accreditation Body:** N/A

**Hours to complete course:** 160

**Delivery mode:** On-campus, Distance

**Units Available in Guiding & Interpretation:** Applied Heritage Interpretation Methods

**Additional Information:**

**Summary Description:** The main aim of this course is to develop & enhance knowledge & skills in design & implementation of a broad array of methods and techniques for interpretation of natural & cultural heritage. This development will be framed in a context of interpretive principles and appropriate interpretive planning. Most importantly, the course emphasises practical elements where participants develop individual skills and are involved in a team project to produce an interpretive module.

## *Postgraduate Diploma in Environmental Education*

**Prerequisites:** Yes **Qualification Provided:** Postgraduate Diploma

**Accreditation:** N/A

**Accreditation Body:** N/A

**Hours to complete course:** 160

**Delivery mode:** Full-time, Part-time, On-campus

**Units Available in Guiding & Interpretation:** Environmental Interpretation and Community Education.

**Additional Information:**

**Summary Description:** This course is designed to introduce content, skills, theory and current practice across a range of aspects, encompassed by the three distinct but inter-related areas of environmental interpretation, community environmental education and community participation.

## *Masters in Environmental Education*

**Prerequisites:** Yes **Qualification Provided:** Masters

**Accreditation:** N/A

**Accreditation Body:** N/A

**Hours to complete course:** 160

**Delivery mode:** Full-time, Part-time, On-campus

**Units Available in Guiding & Interpretation:** Environmental Interpretation and Community Education.

**Additional Information:**

**Summary Description:** This course is designed to introduce content, skills, theory and current practice across a range of aspects, encompassed by the three distinct but inter-related areas of environmental interpretation, community environmental education and community participation.

## *Postgraduate Certificate in Environmental Education*

**Prerequisites:** Yes **Qualification Provided:** Certificate

**Accreditation:** N/A

**Accreditation Body:** N/A

**Hours to complete course:** 160

**Delivery mode:** Full-time, Part-time, On-campus

**Units Available in Guiding & Interpretation:** Environmental Interpretation and Community Education.

**Additional Information:**

**Summary Description:** This unit is designed to introduce a broad range of issues associated with environmental education in the community arena (in contrast to the formal education sector). It considers the role of environmental interpretation and education as an integral part of environmental management, as well in serving wider educational goals. It also looks at interpretation from the viewpoint of both managers and visitors, with an emphasis on evaluation of programs and facilities. Community and workplace environmental education are examined through the complex web of factors, which influence attitudes and behaviour, to assess the role and effectiveness of education programs in promoting environmentally sensitive behaviour and community interest in environmental care. The unit includes both theoretical background to issues and detailed examination of practice.

## University of Technology Sydney

PO Box 222

Lindfield NSW 2070

URL: [www.business.uts.edu.au/leisure/index.html](http://www.business.uts.edu.au/leisure/index.html)

Phone: (02) 9514 5432 Fax: (02) 9514 5195

Contact Person: Dr Stephen Wearing

Contact Phone: (02) 9514 5432

Email: [s.wearing@uts.edu.au](mailto:s.wearing@uts.edu.au)

## *Bachelor of Arts (Leisure Management)*

**Prerequisites:** No **Qualification Provided:** Bachelors degree

**Accreditation:** N/A

**Accreditation Body:** N/A

**Hours to complete unit:** 39

**Delivery mode:** Full-time, Part-time, On-campus

**Units Available in Guiding & Interpretation:**

**Additional Information:**

**Summary Description:** See notes below

## *Bachelor of Arts (Tourism Management)*

**Prerequisites:** No **Qualification Provided:** Bachelors degree

**Accreditation:** N/A

**Accreditation Body:** N/A

**Hours to complete unit:** 39

**Delivery mode:** Full-time, Part-time, On-campus

**Units Available in Guiding & Interpretation:**

**Additional Information:**

**Summary Description:** See notes below

# New South Wales

---

## *Graduate Diploma (Leisure Management)*

**Prerequisites:** No **Qualification Provided:** Graduate Diploma

**Accreditation:** N/A

**Accreditation Body:** N/A

**Hours to complete unit:** 39

**Delivery mode:** Full-time, Part-time, On-campus, Distance, Flexible, Remote

**Units Available in Guiding & Interpretation:** Guiding and Interpretation Management.

**Additional Information:**

**Summary Description:** See notes below

## *Graduate Diploma (Tourism Management)*

**Prerequisites:** No **Qualification Provided:** Masters

**Accreditation:** N/A

**Accreditation Body:** N/A

**Hours to complete unit:** 39

**Delivery mode:** No information

**Units Available in Guiding & Interpretation:** Guiding and Interpretation Management.

**Additional Information:**

**Summary Description:** See notes below

## *Masters (Leisure Management)*

**Prerequisites:** No **Qualification Provided:** Masters

**Accreditation:** N/A

**Accreditation Body:** N/A

**Hours to complete unit:** 39

**Delivery mode:** Full-time, Part-time, On-campus, Distance, Flexible, Remote

**Units Available in Guiding & Interpretation:** Guiding and Interpretation Management.

**Additional Information:**

**Summary Description:** See notes below

## *Masters (Tourism Management)*

**Prerequisites:** No **Qualification Provided:** Masters

**Accreditation:** N/A

**Accreditation Body:** N/A

**Hours to complete unit:** 39

**Delivery mode:** Full-time, Part-time, On-campus, Distance, Flexible, Remote

**Units Available in Guiding & Interpretation:** Guiding and Interpretation Management.

**Additional Information:**

**Summary Description:** See notes below

## **Notes pertaining to the above courses at the University of Technology Sydney:**

**Ecotourism Unit:** This unit provides students with an awareness of the philosophical and ideological bases that have led to the concept of ecotourism; an appreciation of the interrelated nature of the socio-cultural, political, economic and natural environments in which ecotourism operates; an awareness of the implications ecotourism has for ecosystems; an understanding of cultural biodiversity and the effect it has on peoples' individual lifestyles; and ability to understand the costs and benefits of ecotourism in society.

**Guiding and Interpretation Management Unit:** This unit develops students' skills as interpretive tourism guides and in understanding the management of this area of a company/agency. Focuses on the roles of leadership and small group communication to develop an understanding of the skills that are required of a guide and to manage these areas. Explores interpretation and the forms it takes in areas such as heritage, museums and protected areas, to enable students to meet the needs and expectations of potential clients when operating or managing guiding. Presents environmental, outdoor and experiential education methods and techniques to develop skill in the areas of guiding and interpretation such as an understanding of ecological concepts, risk management and liability. An experiential learning approach based in a variety of settings, particularly the outdoors, will be used.

## **University of Western Sydney Hawkesbury**

Faculty of Environmental Management

Bourke Street

Richmond NSW 2753

URL: <http://www.uws.edu.au/tourism>

Phone:(02) 4570 1560 Fax: (02) 4570 1207

Contact Person: Assoc. Prof. Robyn Bushell

Contact Phone: (02) 4570 1560

Email: [r.bushell@uws.edu.au](mailto:r.bushell@uws.edu.au)

## *Bachelor of Applied Science (Environmental Management and Tourism)*

**Prerequisites:** Yes **Qualification Provided:** Bachelors Degree

**Accreditation:** N/A

**Accreditation Body:** UWS University

**Hours to complete unit:** 56

**Delivery mode:** Full-time, Part-time, On-campus, Remote

**Units Available in Guiding & Interpretation:** Tourism and interpretation, Trekking and guiding, Advanced trekking.

**Additional Information:** course 3 years, each unit 56 hours.

**Summary Description:** This is an applied program that aims to produce graduates who can: assess and predict the environmental consequences of tourism, Guide decision making in tourism development, Impart best practice in environmental management of tourism, Integrate environmental management and sound business practice, Make ecotourism and other nature based tourism sustainable.

## *Bachelor of Arts / Tourism*

**Prerequisites:** Yes **Qualification Provided:** Bachelors Degree

**Accreditation:** N/A

**Accreditation Body:** UWS University

**Hours to complete:** 56

**Delivery mode:** Full-time, Part-time, On-campus, Remote

**Units Available in Guiding & Interpretation:** Tourism and interpretation, Trekking and guiding, Advanced trekking.

**Additional Information:** course 3 years, each unit 56 hours

**Summary Description:** This course is designed to provide awareness of the cultural issues and the desirable social contributions of tourism and the tourism industry. It does this by providing an in-depth understanding of the interaction between different aspects of the tourism industry and its natural, social and cultural environments. The program is conducted in close liaison with tourism industry, with government, non-government particularly cultural and heritage organizations involved in tourism.

# Northern Territory

## Other

### Australian Based Learning Experiences

PO Box 2148  
Palmerston NT 0831  
URL: [www.ablent.com](http://www.ablent.com)  
Phone:(08) 8932 9888 Fax: (08) 8932 9777  
Contact Person: Michael Jerram  
Contact Phone: (08) 8932 9888  
Email: [ablent@bigpond.com](mailto:ablent@bigpond.com)

### *Certificate II III and IV in Outdoor Recreation*

**Prerequisites:** No **Qualification Provided:** Certificate II  
**Accreditation:** Yes  
**Accreditation Body:** Sport and Recreation Training Australia  
**Hours to complete course:** 280  
**Delivery mode:** Full-time, Part-time, On-campus, Distance, Flexible, Remote  
**Units Available in Guiding & Interpretation:** Conduct interpretation within an outdoor activity, Develop specialist resources for interpretive activities, Develop and maintain the general knowledge required by guides, Interpret aspects of local ATSI culture.  
**Additional Information:**  
**Summary Description:** In NT attempting to implement the Sport & Recreation Training Package as part of training in Adventure Tourism ie using adventurous activities as vehicles for an ecotourism experience. Also safety applications ie risk management, emergency response.

### Institute for Aboriginal Development

3 South Terrace  
Alice Springs NT  
URL:  
Phone:(08) 8951 1311 Fax: (08) 8953 1884  
Contact Person: Beth Hanson  
Contact Phone: (08) 8951 1393  
Email: [hanson.beth@bigpond.com](mailto:hanson.beth@bigpond.com)

### *Certificate II in Tourism (Aboriginal Torres Strait Tour Guiding)*

**Prerequisites:** No **Qualification Provided:** Certificate II  
**Accreditation:** Yes  
**Accreditation Body:** National Training Package  
**Hours to complete:** N/A  
**Delivery mode:** Full-time, Part-time, On-campus, Flexible, Remote  
**Units Available in Guiding & Interpretation:** Interpret aspects of local ATSI culture, Present interpretive activities.  
**Additional Information:** It is competency based not hours based  
**Summary Description:** It is a Training Package qualification aimed at providing skills and knowledge required to work in the tourism industry.

## University

### Batchelor Institute of Indigenous Tertiary Education

c/o Post Office  
Batchelor NT 0845  
URL: [www.nt.gov.au/batc/](http://www.nt.gov.au/batc/)  
Phone:(08) 8939 7111 Fax:  
Contact Person: Dr Sonia Tidemann  
Contact Phone: (08) 8939 7298  
Email: [sonia.tidemann@nt.gov.au](mailto:sonia.tidemann@nt.gov.au)

### *Diploma in Applied Science (Natural and Cultural Management)*

**Prerequisites:** No **Qualification Provided:** Diploma  
**Accreditation:** N/A  
**Accreditation Body:** N/A  
**Hours to complete unit:** 50  
**Delivery mode:** Full-time, Part-time, On-campus, Distance, Flexible, Remote  
**Units Available in Guiding & Interpretation:** Interpretation and Community Information.  
**Additional Information:**  
**Summary Description:** See notes below.

### *Bachelor of Applied Science (Natural and Cultural Resource Management)*

**Prerequisites:** No **Qualification Provided:** Bachelors Degree  
**Accreditation:** N/A  
**Accreditation Body:** N/A  
**Hours to complete unit:** 50  
**Delivery mode:** Full-time, Part-time, On-campus, Distance, Flexible, Remote  
**Units Available in Guiding & Interpretation:** Interpretation and Community Information.  
**Additional Information:**  
**Summary Description:** The purpose of the unit is to examine the procedures for devising visitor interpretation and community information programs. In this unit students analyse the structure & content of interpretive materials & strategies for dissemination of information, including the role of the media. They discuss the ethics of ownership, storage and use of information & prepare & deliver an interpretive plan.

### Northern Territory University

Ellengowan Drive  
Casuarina NT 0909  
URL: [www.ntu.edu.au](http://www.ntu.edu.au)  
Phone:(08) 8946 6666 Fax: (08) 8927 0612  
Contact Person: Alicia Boyle  
Contact Phone: (08) 8946 6084  
Email: [alicia.boyle@ntu.edu.au](mailto:alicia.boyle@ntu.edu.au)

### *Certificate II in Tour Guiding*

**Prerequisites:** No **Qualification Provided:** Certificate II  
**Accreditation:** N/A  
**Accreditation Body:** N/A  
**Hours to complete course:** 525  
**Delivery mode:** Full-time, On-campus  
**Units Available in Guiding & Interpretation:** Tour commentary and interpretive skills, Tour and group management, Basic presentation techniques.  
**Additional Information:**  
**Summary Description:** This certificate is designed to provide participants with the knowledge and skills to conduct professional guided tours in a variety of settings. It aims to provide participants with the skills to identify and describe Australian flora and fauna; the ability to provide information to local ecology and geology; an understanding of the Australian tourism industry; an understanding of Aboriginal and Torres Strait Islander cultures, the ability to deliver concise, well structured commentaries and the skills to effectively communicate with a wide variety of tourist groups.

# Northern Territory

---

Students are required to complete 100 hours of industry placement.

## *Certificate III in Tour Driver Guiding*

**Prerequisites:** No **Qualification Provided:** Certificate III

**Accreditation:** N/A

**Accreditation Body:** N/A

**Hours to complete course:** 720

**Delivery mode:** Full-time, On-campus

**Units Available in Guiding & Interpretation:** Tour commentary and interpretive skills, Guiding in parks, Basic presentation techniques.

### **Additional Information:**

**Summary Description:** This course incorporates the Certificate II in Tour Guiding. Additional modules are designed to provide participants with the knowledge and ability to conduct extended adventure tours in the Northern Territory. Participants will have the skills to operate and maintain 2WD and 4WD vehicles; the ability to conduct extended adventure tours in remote areas; an understanding of how to operate a campsite in a culturally sensitive and environmentally friendly manner; and the skills required to plan and conduct campsite catering. Students are required to complete 100 hours of industry placement.

## *Certificate III in Heritage and Interpretive Tourism*

**Prerequisites:** No **Qualification Provided:** Certificate III

**Accreditation:** N/A

**Accreditation Body:** N/A

**Hours to complete course:** 580

**Delivery mode:** Full-time, On-campus

**Units Available in Guiding & Interpretation:** Tour design and customer management.

### **Additional Information:**

**Summary Description:** The Certificate prepares participants for employment in the nature-based tourism industry. This course provides a good basis towards securing employment in nature-based activities such as guiding, information services and tour operations.

# Queensland

## TAFE

### Barrier Reef Institute of TAFE

PO Box 875  
Charters Towers QLD 4820  
URL: [www.barrierreef.tafe.net](http://www.barrierreef.tafe.net)  
Phone:(07) 4787 4133 Fax: (07) 4787 4945  
Contact Person: Leysha Penfold  
Contact Phone: (07) 4787 4133  
Email: leysha.penfold@detir.qld.gov.au

#### *Certificate III in Heritage and Interpretive Tourism*

**Prerequisites:** No **Qualification Provided:** Certificate III  
**Accreditation:** N/A  
**Accreditation Body:** N/A  
**Hours to complete course:** 570-740  
**Delivery mode:** Part-time, On-campus, Distance, Flexible  
**Units Available in Guiding & Interpretation:** Tour design and customer management, Reef interpretation.  
**Additional Information:** Course covers animals, plants, the land, the people, fire, fauna, flora, fauna, post contact changes, marine biology.  
**Summary Description:** This course is suitable for those wishing to gain employment in the tourism industry as well as those who are already in the industry.

### Coolooa Sunshine Institute of TAFE

SCMC 5252  
Nambour QLD 4560  
URL: <http://www.csit.tafe.net/>  
Phone:(07) 5459 3555 Fax: (07) 5459 3488  
Contact Person: Peter Milne  
Contact Phone: (07) 5459 3161  
Email: peter.milne@detir.qld.gov.au

#### *Certificate III in Tourism (Guiding)*

**Prerequisites:** No **Qualification Provided:** Certificate II  
**Accreditation:** Yes  
**Accreditation Body:** VETEC  
**Hours to complete course:** 280  
**Delivery mode:** Full-time, On-campus  
**Units Available in Guiding & Interpretation:** Work as a guide, Develop and maintain general knowledge required by guide, Prepare and present tour commentaries, Interpret aspects of ATSI culture.  
**Additional Information:**  
**Summary Description:**

#### *Certificate III in Heritage and Interpretive Tourism*

**Prerequisites:** No **Qualification Provided:** Certificate III  
**Accreditation:** Yes  
**Accreditation Body:** VETEC  
**Hours to complete course:** 400  
**Delivery mode:** Full-time, Part-time, On-campus  
**Units Available in Guiding & Interpretation:** Tour design and customer management.  
**Additional Information:** 400 hours mandatory  
340 hours elective  
**Summary Description:**

### North Point Institute of TAFE

157 Norris Road  
Braken Ridge  
Brisbane QLD 4017  
URL: [www.northpoint.tafe.net](http://www.northpoint.tafe.net)  
Phone:(07) 3258 5055 Fax: (07) 3258 5315  
Contact Person: Annette Pobar  
Contact Phone: (07) 3836 0072  
Email: annett.pobar@detir.qld.gov.au

#### *Double Certificate III in Tourism (Guiding) and Certificate III in Outdoor Recreation*

**Prerequisites:** No **Qualification Provided:** Double Certificate III  
**Accreditation:** Yes  
**Accreditation Body:** VTEC  
**Hours to complete course:** 890  
**Delivery mode:** Full-time, On-campus  
**Units Available in Guiding & Interpretation:** Work as a guide, Prepare and present tour commentaries, Coordinate and operate a tour.  
**Additional Information:** Bushwalking, interpreting ATSI culture  
**Summary Description:** This unique course provides entry level training in tour guiding & outdoor recreation. It would appeal to people who have an interest & passion for working in the area of adventure based holidays for Australian & international visitors.

### Tropical North Queensland Institute of TAFE

PMB1  
Cairns QLD 4870  
URL:  
Phone:(13) 0065 6959 Fax: (07) 4042 2622  
Contact Person: Russell Boswell  
Contact Phone: (07) 4042 2605  
Email: russell.boswell@detir.qld.gov.au

#### *Certificate III in Heritage and Interpretive Tourism*

**Prerequisites:** No **Qualification Provided:** Certificate III  
**Accreditation:** Yes  
**Accreditation Body:** TAFE Queensland  
**Hours to complete course:** 580  
**Delivery mode:** Full-time, Part-time, On-campus, Distance, Flexible, Remote  
**Units Available in Guiding & Interpretation:** Tour design, Reef interpretation.  
**Additional Information:** 580 hours (17 weeks)  
**Summary Description:** The Heritage and Interpretive Tourism Program, developed in conjunction with tropical north Queensland's tourism industry, includes an industry-recognised qualification, and modules that may be taken separately for specialised study. It is suitable for those wishing to enter the tour and guiding industry, and industry members wanting to upgrade skills and qualifications. The core modules of this course provide an overview of the Australian tourism industry, and integrated knowledge and skills identified as being essential within all facets of the industry. The elective modules provide studies in particular environmental sectors and allows for the development of specific knowledge and skills in special interest areas. Relevant industry experience and many industry based qualifications relating to vehicle and boat handling, diving and other skills can be credited towards the Certificate.

### Tropical North Queensland Institute of TAFE (Johnson Campus)

PO Box 1453  
Innisfail QLD 4860  
URL: <http://www.tnqit.tafe.net/>  
Phone:(07) 4043 8622 Fax: (07) 4061 4847  
Contact Person: Margaret Cini  
Contact Phone: (07) 4042 2605  
Email: marg.cini@detir.qld.gov.au

#### *Certificate III in Heritage and Interpretive Tourism*

**Prerequisites:** No **Qualification Provided:** Certificate III  
**Accreditation:** Yes  
**Accreditation Body:** AQF, NATA  
**Hours to complete course:** 580  
**Delivery mode:** Full-time, Part-time, On-campus, Distance, Flexible, Remote  
**Units Available in Guiding & Interpretation:** Tour design.

# Queensland

---

## Additional Information:

**Summary Description:** The program is a unique combination of fulltime and flexible delivery, tailored to the needs of students on the Canonway Coast. The complete Certificate course is 16 weeks in duration. The program includes: field trips linked to specific modules. Classes with expert teachers, team workshops to assist study, tutor support, private research and assignment work. Expected job outcomes include tour guide, driver guide, interpretive rainforest guide, and guest liaison/host. Elective modules include; high rainfall environments, dry landscapes, marine, adventure, languages and snorkelling.

## Other

### North Rockhampton State High School

PO Box 5021, Mail Centre

North Rockhampton QLD 4702

URL:

Phone:(07) 4928 3711

Fax: (07) 4926 1956

Contact Person: Shane Newell

Contact Phone: (07) 4928 3711

Email: socsc@nthrckshs.qld.edu.au

### *Certificate III in Tourism (Guiding)*

**Prerequisites:** No **Qualification Provided:** Certificate III  
**Accreditation:** Yes

**Accreditation Body:** AQF recognition , ITAB endorsement

**Hours to complete course:** 630

**Delivery mode:** Full-time, On-campus

**Units Available in Guiding & Interpretation:** Work as a guide, Prepare and present tour commentaries, Present interpretive activities, Develop interpretive content for ecotourism activities.

**Additional Information:** Training Package delivery has yet to be approved. Been delivering HIT course since 1994

**Summary Description:** The program offers qualifications for tour guides and resort activity officers. We specialise in savanna guiding, reef interpretation and farm stays.

### *Certificate III in Heritage and Interpretive Tourism*

**Prerequisites:** No **Qualification Provided:** Certificate III  
**Accreditation:** Yes

**Accreditation Body:** AQF recognition , ITAB endorsement

**Hours to complete course:** 630

**Delivery mode:** Full-time, On-campus

**Units Available in Guiding & Interpretation:** Tour design.

**Additional Information:** Training Package delivery has yet to be approved. Been delivering HIT course since 1994

**Summary Description:** The program offers qualifications for tour guides and resort activity officers. We specialise in savanna guiding, reef interpretation and farm stays.

### Tablelands Job Training Inc. and Outcomes the Training People

PO Box 740

Atherton QLD 4883

URL:

Phone:(07) 4091 4599

Fax: (07) 4091 4141

Contact Person: Marcy Urken

Contact Phone: (07) 4091 4599

Email: marcy.urken@mailcity.com

### *Certificate II in Tourism (Guiding)*

**Prerequisites:** No **Qualification Provided:** Certificate II  
**Accreditation:** Yes

**Accreditation Body:** VETEC approved, Nationally recognised. Qld TTA endorsed.

**Hours to complete course:** 280

**Delivery mode:** Full-time, Part -time, Distance, Flexible, Remote

**Units Available in Guiding & Interpretation:** Work as a guide, Develop and maintain general knowledge required by guides, Prepare and present tour commentaries.

**Additional Information:** Also provide the industry endorsed ACCESS program for recognition of prior learning to guides who have a lot of industry experience.

User choice traineeships for level II & III guiding where learning is achieved on & off the job

**Summary Description:** 9 units in total. This Certificate is designed to reflect the role of guides who require general guiding skills but do not undertake the full range of guiding activities. Common titles may include, site guide, meet & greet guide.

# Queensland

## *Certificate III in Tourism (Guiding)*

**Prerequisites:** No **Qualification Provided:** Certificate III  
**Accreditation:** Yes  
**Accreditation Body:** VETEC approved, Nationally recognised. Qld TTA endorsed.  
**Hours to complete course:** 440  
**Delivery mode:** Full-time, Part-time, Distance, Flexible, Remote  
**Units Available in Guiding & Interpretation:** Work as a guide, Develop and maintain general knowledge required by guides, Prepare and present tour commentaries, Interpret aspects of Aboriginal & Torres Strait Islander culture, Develop interpretive content for ecotourism activities, Present interpretive activities.  
**Additional Information:** Also provide the industry endorsed ACCESS program for recognition of prior learning to guides who have a lot of industry experience. User choice traineeships for level II & III guiding where learning is achieved on & off the job  
**Summary Description:** 11 units total.

## *Certificate IV in Tourism (Guiding)*

**Prerequisites:** No **Qualification Provided:** Certificate IV  
**Accreditation:** Yes  
**Accreditation Body:** VETEC approved, Nationally recognised. Qld TTA endorsed.  
**Hours to complete course:** U/K  
**Delivery mode:** Full-time, Part-time, Distance, Flexible, Remote  
**Units Available in Guiding & Interpretation:** Work as a guide, Develop and maintain general knowledge required by guides, Prepare and present tour commentaries, Interpret aspects of Aboriginal & Torres Strait Islander culture, Develop interpretive content for ecotourism activities, Present interpretive activities.  
**Additional Information:** 14 units in total  
**Summary Description:** This certificate is designed to reflect the role of guides who operate with significant autonomy & responsibility. The flexibility of this qualification reflects the diversity of guiding roles & responsibilities across Australia. Common titles may include Tour Manager and Specialist Guide.

## University

### Griffith University

School of Leisure Studies  
Nathan QLD 4111  
URL: [www.gu.edu.au](http://www.gu.edu.au)  
Phone: (07) 3875 7111 Fax: (07) 3875 7965  
Contact Person: Terry Brown  
Contact Phone: (07) 3875 5873  
Email: T.J.Brown@mailbox.gu.edu.au

## *Graduate Certificate in Outdoor Education*

**Prerequisites:** No **Qualification Provided:** Graduate Certificate  
**Accreditation:** N/A  
**Accreditation Body:** N/A  
**Hours to complete unit:** 45  
**Delivery mode:** Full-time, Part-time, On-campus  
**Units Available in Guiding & Interpretation:** Environmental interpretation.

### **Additional Information:**

**Summary Description:** The purpose of the unit *Environmental Interpretation* is to provide outdoors leaders with relevant theories, concepts and knowledge in the fields of communication, environmental learning and perception, and natural science disciplines to enable them to capitalise on the planned or serendipitous interpretive opportunities provided by the outdoor setting. The unit promotes a professional and structured approach to the design and delivery of interpretation activities employing a variety of interpretive strategies and media. The outcomes of the unit are centred on facilitating a client's awareness of nature and natural processes, increasing the understanding of their role in these processes, and encouraging mindful reassessment of issues and possibly behaviour change.

## *Master of Outdoor Education*

**Prerequisites:** No **Qualification Provided:** Master  
**Accreditation:** N/A  
**Accreditation Body:** N/A  
**Hours to complete unit:** 45  
**Delivery mode:** Full-time, Part-time, On-campus  
**Units Available in Guiding & Interpretation:** Environmental interpretation.  
**Additional Information:** Master of Outdoor Education (Honours) also available

**Summary Description:** The purpose of the unit *Environmental Interpretation* is to provide outdoors leaders with relevant theories, concepts and knowledge in the fields of communication, environmental learning and perception, and natural science disciplines to enable them to capitalise on the planned or serendipitous interpretive opportunities provided by the outdoor setting. The unit promotes a professional and structured approach to the design and delivery of interpretation activities employing a variety of interpretive strategies and media. The outcomes of the unit are centred on facilitating a client's awareness of nature and natural processes, increasing the understanding of their role in these processes, and encouraging mindful reassessment of issues and possibly behaviour change.

## Queensland University of Technology

Victoria Park Road  
Kelvin Grove QLD 4059  
URL: [www.education.qut.edu.au](http://www.education.qut.edu.au)  
Phone: (07) 3864 3356 Fax: (07) 3864 3949  
Contact Person: Assoc. Prof. Roy Ballantyne  
Contact Phone: (07) 3864 3260  
Email: r.ballantyne@qut.edu.au

## *Masters in Education Research*

**Prerequisites:** Yes **Qualification Provided:** Masters in Education  
**Accreditation:** N/A  
**Accreditation Body:** N/A  
**Hours to complete unit:** 80  
**Delivery mode:** Part-time, Distance, Flexible, Remote

# Queensland

**Units Available in Guiding & Interpretation:** Environmental education and Interpretation.

**Additional Information:** 80 hrs for the unit

**Summary Description:** *Environmental Education and Interpretation unit.* This unit provides teachers and interpreters with the theoretical and practical knowledge and skills to take a leadership role in the fields of environmental education and interpretation. Students will examine concepts of society and environment, the impact these have teaching/learning approaches, the design and evaluation of environmental and interpretive learning experiences, the use of museums, exhibits and environmental centres as learning resources as well as teaching/interpreting controversial environmental issues and sites.

## *Masters in Education*

**Prerequisites:** Yes **Qualification Provided:** Masters

**Accreditation:** N/A

**Accreditation Body:** N/A

**Hours to complete unit:** 80

**Delivery mode:** Part-time, Distance, Flexible, Remote

**Units Available in Guiding & Interpretation:** Environmental education and Interpretation.

**Additional Information:**

**Summary Description:** *Environmental Education and Interpretation unit.* This unit provides teachers and interpreters with the theoretical and practical knowledge and skills to take a leadership role in the fields of environmental education and interpretation. Students will examine concepts of society and environment, the impact these have teaching/learning approaches, the design and evaluation of environmental and interpretive learning experiences, the use of museums, exhibits and environmental centres as learning resources as well as teaching/interpreting controversial environmental issues and sites.

## *Doctor of Philosophy*

**Prerequisites:** Yes **Qualification Provided:** PhD

**Accreditation:** N/A

**Accreditation Body:** N/A

**Hours to complete:** 3 years

**Delivery mode:** Full-time, Part-time, On-campus, Distance

**Units Available in Guiding & Interpretation:** None supplied .

**Additional Information:** PhD specialising in environmental education or interpretation

**Summary Description:**

## **University of Queensland**

School of Natural & Rural Systems Management

Gatton QLD 4343

URL:

Phone: (07) 5460 1321 Fax: (07) 5460 1324

Contact Person: Greg Siepen

Contact Phone: (07) 5460 1021

Email: [gsiepen@uqg.uq.edu.au](mailto:gsiepen@uqg.uq.edu.au)

## *Bachelor of Environmental Management*

**Prerequisites:** -No **Qualification Provided:** Bachelors Degree

**Accreditation:** N/A

**Accreditation Body:** N/A

**Hours to complete unit:** 80

**Delivery mode:** Full-time, Part-time, On-campus, Distance

**Units Available in Guiding & Interpretation:** Extension & Interpretation.

**Additional Information:** 4 years study

**Summary Description:** Philosophy principles & techniques of extension & Interpretation with the aim of developing skills in both areas and understanding each field so appropriate strategies & techniques can be implemented at appropriate times & for suitable times.

## *Bachelor of Applied Science (Protected Area Management)*

**Prerequisites:** -No **Qualification Provided:** Bachelors Degree

**Accreditation:** N/A

**Accreditation Body:** N/A

**Hours to complete unit:** 80

**Delivery mode:** Full-time, Part-time, On-campus, Distance

**Units Available in Guiding & Interpretation:** Extension & Interpretation.

**Additional Information:** 3 years study

**Summary Description:** Philosophy principles & techniques of extension & Interpretation with the aim of developing skills in both areas and understanding each field so appropriate strategies & techniques can be implemented at appropriate times & for suitable times.

## *Diploma of Applied Science (4 streams in wildlife and protected area management)*

**Prerequisites:** -No **Qualification Provided:** Diploma

**Accreditation:** Yes,

**Accreditation Body:** University of Queensland

**Hours to complete:** U/K

**Delivery mode:** Full-time, Part-time, On-campus, Distance

**Units Available in Guiding & Interpretation:** Extension & Interpretation.

**Additional Information:** 2 years study

**Summary Description:** Philosophy principles & techniques of extension & Interpretation with the aim of developing skills in both areas and understanding each field so appropriate strategies & techniques can be implemented at appropriate times & for suitable times.

## **University of the Sunshine Coast**

Maroochydore Delivery Centre

Maroochydore QLD 4558

URL: [www.usc.edu.au](http://www.usc.edu.au)

Phone:(07) 5430 1234 Fax: (07) 5430 1111

Contact Person: Dr Pam Dyer

Contact Phone: (07) 5430 1242

Email: [dyer@usc.edu.au](mailto:dyer@usc.edu.au)

## *Bachelor of Arts (Environment and Heritage)*

**Prerequisites:** Yes **Qualification Provided:** Bachelors Degree

**Accreditation:** N/A

**Accreditation Body:** N/A

**Hours to complete unit:** 130

**Delivery mode:** Full-time, Part-time, On-campus

**Units Available in Guiding & Interpretation:** Interpretation: environment, heritage and tourism .

**Additional Information:** 1 semester

**Summary Description:** *Interpretation: Environment, heritage and tourism unit:* Tourism in its many forms affords the opportunity for public education. Tourism providers, whether involved in public or private enterprise, can influence the continuity of their enterprise by effectively interpreting the environment for consumers. Various methods of interpretation are involved in different kinds of environments (cultural, heritage or natural) according to the requirements or demographics and aspirations of particular audiences. The appropriateness of who interprets what for whom, the manner of presentation in different circumstances and locations, and the potential for social and environmental benefits of interpretive experiences are considered.

## *Bachelor of Arts*

**Prerequisites:** Yes **Qualification Provided:** Bachelors Degree

**Accreditation:** N/A

**Accreditation Body:** N/A

**Hours to complete unit:** 130

**Delivery mode:** Full-time, Part-time, On-campus

**Units Available in Guiding & Interpretation:** Interpretation: environment, heritage and tourism .

**Additional Information:**

# Queensland

---

**Summary Description:** *Interpretation: Environment, heritage and tourism unit:* Tourism in its many forms affords the opportunity for public education. Tourism providers, whether involved in public or private enterprise, can influence the continuity of their enterprise by effectively interpreting the environment for consumers. Various methods of interpretation are involved in different kinds of environments (cultural, heritage or natural) according to the requirements or demographics and aspirations of particular audiences. The appropriateness of who interprets what for whom, the manner of presentation in different circumstances and locations, and the potential for social and environmental benefits of interpretive experiences are considered.

# South Australia

---

## University

### Adelaide University

Department of Geographical and Environmental Studies  
Adelaide SA 5005  
URL: <http://chomsky.arts.adelaide.edu.au/Geogenvst/>  
Phone:(08) 8303 4490 Fax: (08) 8303 4383  
Contact Person: Dr Sandra G Taylor  
Contact Phone: (08) 8303 4490  
Email: sandra.taylor@adelaide.edu.au

#### *Graduate Certificate in Environmental Studies*

**Prerequisites:** No **Qualification Provided:** Graduate Certificate

**Accreditation:** N/A

**Accreditation Body:** N/A

**Hours to complete unit:** 60

**Delivery mode:** Full-time, Part-time, On-campus

**Units Available in Guiding & Interpretation:**

**Additional Information:** See notes below.

**Summary Description:** This unit provides an understanding of the principles of ecotourism and practical experience in applying these principles to sustainable tourism management.

#### *Graduate Diploma in Environmental Studies*

**Prerequisites:** No **Qualification Provided:** Graduate Diploma

**Accreditation:** N/A

**Accreditation Body:** N/A

**Hours to complete unit:** 60

**Delivery mode:** Full-time, Part-time, On-campus

**Units Available in Guiding & Interpretation:**

**Additional Information:** See notes below

**Summary Description:** This unit provides an understanding of the principles of ecotourism and practical experience in applying these principles to sustainable tourism management.

#### *Master of Environmental Studies*

**Prerequisites:** Yes **Qualification Provided:** Masters (course work)

**Accreditation:** N/A

**Accreditation Body:** N/A

**Hours to complete unit:** 60

**Delivery mode:** Full-time, Part-time, On-campus

**Units Available in Guiding & Interpretation:**

**Additional Information:** See notes below.

**Summary Description:** This unit provides an understanding of the principles of ecotourism and practical experience in applying these principles to sustainable tourism management.

#### **Notes pertaining to the above courses at Adelaide University:**

Nature/heritage tour guiding is one component of the unit *Sustainable Tourism Management* with broader aim of training environmental managers in assessment of ecotourism opportunities & impacts

### Flinders University

Department of Cultural Studies  
GPO Box 2100  
Adelaide SA 5100  
URL: <http://www.flinders.edu.au>  
Phone:(08) 8201 3911 Fax: (08) 8201 3845  
Contact Person: Dr Jane James  
Contact Phone: (08) 8201 2595  
Email: jane.james@flinders.edu.au

#### *Bachelor of Cultural Tourism*

**Prerequisites:** No **Qualification Provided:** Bachelor degree

**Accreditation:** N/A

**Accreditation Body:** N/A

**Hours to complete unit:** 39

**Delivery mode:** Full-time, Part-time, On-campus

**Units Available in Guiding & Interpretation:** Tour planning and

guiding, Interpretation: methodology, use and applications

**Additional Information:** 3 years full time. 39 hours per semester/unit

**Summary Description:** This course aims to produce graduates with an interdisciplinary, holistic perspective on tourism and an understanding of broad ranging public involvement in the processes of cultural production. It aims to provide the opportunity to understand the essential character and whole culture of a place. Graduates will help to shape developments in sustainable and responsible cultural tourism industry at local, regional and national levels. The course will contribute to this process by combining academic analysis of trends in worldwide tourism with practical content with selected local, regional and national aspects of both the cultural and tourism industry. Industry placements are compulsory.

# Tasmania

---

## TAFE

### TAFE Tasmania - Drysdale

59 Collins Street  
Hobart TAS 7000  
URL: [www.tafe.tas.edu.au](http://www.tafe.tas.edu.au)  
Phone: (03) 6233 7269 Fax: (03) 6234 7983  
Contact Person: Mr Bruce Morley  
Contact Phone: (03) 6233 8720  
Email: morley@tafe.tas.edu.au

#### *Certificate III Tourism (Tour Guiding)*

**Prerequisites:** No **Qualification Provided:** Certificate III

**Accreditation:** Yes

**Accreditation Body:** ANTA

**Hours to complete course:** 454

**Delivery mode:** Full-time

**Units Available in Guiding & Interpretation:** Work as guide, Develop and maintain general knowledge required by guides, Lead tour groups, Present interpretive activities, Develop interpretive content for ecotourism activities, Operate tours in remote areas.

#### **Additional Information:**

**Summary Description:** The Tour Guiding Program is designed for people wanting to gain employment in the tourism industry or those who are already employed but wishing to improve their existing skills and knowledge.

## Other

### Hellyer College

PO Box 668  
Burnie TAS 7320  
URL: <http://www.hellyer.tased.edu.au>  
Phone: (03) 6433 3611 Fax: (03) 6433 3718  
Contact Person: Chez McDivitt  
Contact Phone: (03) 6433 3611  
Email: c.mcdivitt@hellyer.tased.edu.au

#### *Certificate in Tourism (Guiding)*

**Prerequisites:** No **Qualification Provided:** AQF Certificate II

**Accreditation:** Yes

**Accreditation Body:** National Training Package

**Hours to complete course:** 300

**Delivery mode:** Full-time, Part-time, On-campus

**Units Available in Guiding & Interpretation:** None supplied.

#### **Additional Information:**

**Summary Description:** VET Tourism is a certified course where you will get plenty of exposure to people working in the tourism industry. The program requires you to have a positive attitude to Tasmania and a commitment to learning – through field trips and industry training days about Tasmania as a tourism destination. You will need to be mature, well organised and enthusiastic. Internal and on-the-job assessment.

# Victoria

## TAFE

### Bendigo Regional Institute of TAFE

PO Box 170  
Bendigo VIC 3552  
URL: [www.britaife.vic.edu.au](http://www.britaife.vic.edu.au)  
Phone:(03) 5434 1555 Fax: (03) 5434 1569  
Contact Person: Dianne Bish  
Contact Phone: (03) 5434 1555  
Email: dbish@britaife.vic.edu.au

#### *Diploma in Natural Resource Management*

**Prerequisites:** No **Qualification Provided:** Diploma  
**Accreditation:** Yes  
**Accreditation Body:** State Accredited  
**Hours to complete course:** 1500  
**Delivery mode:** Full-time, On-campus  
**Units Available in Guiding & Interpretation:** Interpretation, Recreation and ecotourism management.  
**Additional Information:** 2 year full time. 1500 hours plus 8 weeks field placement  
**Summary Description:** The Diploma in Natural Resource Management is a sub-professional course producing graduates for employment as technical officers in a broad range of government and non-government settings such as state and national parks, wildlife, forestry, fisheries and recreation and ecotourism management. This course combines a strong basis in applied science theory with a major component of practical experience in the field. The three main streams include flora, fauna and fisheries; catchment and land management, recreation and ecotourism.

### Chisholm Institute of TAFE

Overland Tour Crew Training  
PO Box 5054  
Frankston South VIC 3199  
URL:  
Phone:(03) 9781 3555 Fax: (03) 9781 4527  
Contact Person: Alistair Wardle  
Contact Phone: (03) 9781 3555  
Email:

#### *Overland Tour Crew Training Certificate III in Tourism (Guiding)*

**Prerequisites:** No **Qualification Provided:** Certificate III  
**Accreditation:** Yes  
**Accreditation Body:** ANTA  
**Hours to complete:** U/K  
**Delivery mode:** Full-time, On-campus  
**Units Available in Guiding & Interpretation:** Lead tour groups Develop and maintain knowledge required by guides Prepare and present tour commentaries  
**Additional Information:** includes a 12 day field trip. Cost \$1800.  
**Summary Description:** Aimed at people involved in wanting to join the overland tour industry.

### East Gippsland Institute of TAFE

PO Box 886  
Bairnsdale VIC 3875  
URL: <http://www.egtaife.vic.edu.au>  
Phone:(03) 5152 9741 Fax: (03) 5132 6317  
Contact Person: Anne Rigg  
Contact Phone: (03) 5152 0741  
Email: arigg@egtaife.vic.edu.au

#### *Certificate in Tourism (Tour Guiding)*

**Prerequisites:** No **Qualification Provided:** Certificate II  
**Accreditation:** Nationally  
**Accreditation Body:** N/A  
**Hours to complete course:** 600

**Delivery mode:** Full-time, Part-time, On-campus, Distance, Flexible, Remote

**Units Available in Guiding & Interpretation:** Guiding, Prepare and present tour commentaries.

#### **Additional Information:**

**Summary Description:** This course is designed to reflect the role of guides who require general guiding skills but who do not undertake the full range of guiding activities.

### East Gippsland Institute of TAFE (Forestech campus)

PO Box 886  
Bairnsdale VIC 3875  
URL: [www.egtaife.vic.edu.au](http://www.egtaife.vic.edu.au)  
Phone:(03) 5155 6800 Fax: (03) 5155 6828  
Contact Person: Jacqui Bramwell  
Contact Phone: (03) 5155 6807  
Email: jbramwell@egtaife.vic.edu.au

#### *Diploma in Natural Resource Management*

**Prerequisites:** Yes **Qualification Provided:** Diploma  
**Accreditation:** Yes  
**Accreditation Body:** Primary Industry Training Accreditation Board, National  
**Hours to complete unit:** 40  
**Delivery mode:** Full-time, Part-time, On-campus, Flexible  
**Units Available in Guiding & Interpretation:** Interpretation.  
**Additional Information:** 40 hours - Interpretation  
50 hours - Recreation Management  
**Summary Description:** The unit *Interpretation* aims to enable the learner to: identify the role of interpretation in natural and cultural resource management; identify appropriate concepts and themes for interpretation of selected sites and issues, produce outdoor interpretive displays and materials, produce interpretive publications, choose, prepare and conduct and evaluate face-to-face interpretive activities for specific situations.  
The unit *Recreation and Ecotourism Management* aims to enable the learner to have an understanding of ecotourism from both a managing agency perspective and tour operator/guide perspective. Learning activities include exposure to a range of current ecotourism ventures by case study and participation. Strategies and techniques to identify and monitor environmental impacts of ecotourism. Includes participating in ongoing monitoring projects with Parks Victoria. Planning and describing a proposed ecotourism venture and the resource management considerations associated with it.

### Northern Melbourne Institute of TAFE

77-91 St Georges Road  
Preston VIC 3072  
URL: [www.nmit.vic.edu.au](http://www.nmit.vic.edu.au)  
Phone:(03) 9269 1200 Fax: (03) 9269 1202  
Contact Person: Kerrie-Anne McPhee  
Contact Phone: (03) 9269 1200  
Email:

#### *Adventure Tourism course*

**Prerequisites:** No **Qualification Provided:** Certificate IV in Outdoor Recreation and Certificate IV in Tour Guiding.  
**Accreditation:** Yes  
**Accreditation Body:** ANTA  
**Hours to complete:** U/K  
**Delivery mode:** Full-time, On-campus  
**Units Available in Guiding & Interpretation:** Operate adventure tours, outdoor recreation, Tour guiding and tour commentaries, bushwalking and navigation, risk management, Work as a guide, Prepare and present tour commentaries, Lead tour groups.  
**Additional Information:** One year course  
**Summary Description:** This course has been designed in direct response to the needs of the adventure tourism and the outdoor industry's need for multi skilled employees with skills in 3 core areas: outdoor recreation activities, adventure tourism operations

# Victoria

and small business operations. The course has been developed in partnership with industry associations and organizations involved in the delivery and assessment of the program. This course combines the Certificate IV in Outdoor Recreation and Certificate IV in Tour Guiding.

## Swinburne University of Technology TAFE Division

369 Stud Road  
Wantirna VIC 3152  
URL: [www.tafe.swin.edu.au](http://www.tafe.swin.edu.au)  
Phone: (03) 9839 2438 Fax: (03) 9839 2501  
Contact Person: Vivienne Egan  
Contact Phone: (03) 9839 2428  
Email: [vegan@swin.edu.au](mailto:vegan@swin.edu.au)

### *Certificate in Tourism (Aboriginal and Torres Strait Islander Guiding)*

**Prerequisites:** No (Levels II and III), Yes (Level IV and Diploma)

**Qualification Provided:** Certificate I, II, III, IV, Diploma

**Accreditation:** Yes

**Accreditation Body:** TTA, ANTA

**Hours to complete:** Vary

**Delivery mode:** Full-time, Part-time, On-campus, Traineeship

**Units Available in Guiding & Interpretation:** Work as a guide, Develop and maintain general knowledge required by guides Coordinate and operate a tour, Interpret aspects of Aboriginal and Torres Strait Islander culture, Develop interpretive content for ecotourism activities, Present interpretive activities, Prepare and present tour commentaries, lead tour groups, Plan and develop interpretive activities.

**Additional Information:** Level II 275-330 hours, Level III 455-575 hrs, Level IV 615-750 hrs, Diploma 1395 hrs.

**Summary Description:** Level II 7 core=2 electives, Level III 7 core+ 4 electives, Level IV 9 core+ 5 electives, Diploma 16 core +2 electives.

The qualifications in the guiding stream are designed to reflect the role of guides who operate with significant independence but do not generally operate extended tours. The flexibility of this qualification reflects the diversity of guiding roles and responsibilities across Australia. Units from other training packages may be added to these qualifications eg outdoor recreation and hospitality, provided they are appropriate to the AQF level. Aboriginal and Torres Strait Islander Cultural guiding reflects the role of the guide with particular emphasis on ATSI issues, the intention is to provide a culturally appropriate interpretation.

Nature-based guiding identifies key areas to provide ecotourism opportunities and again reflects the diversity of roles and responsibilities across Australia and the differing environments.

### *Certificate in Tourism (Nature Based Guiding)*

**Prerequisites:** No **Qualification Provided:** Certificate I, II, III, IV

**Accreditation:** Yes

**Accreditation Body:** TTA, ANTA

**Hours to complete:** Vary

**Delivery mode:** Full-time, Part-time, On-campus, Traineeship

**Units Available in Guiding & Interpretation:** Work as a guide, Develop and maintain general knowledge required by guides Coordinate and operate a tour, Interpret aspects of Aboriginal and Torres Strait Islander culture, Develop interpretive content for ecotourism activities, Present interpretive activities, Prepare and present tour commentaries, lead tour groups, Plan and develop interpretive activities.

**Additional Information:** level II 275-330 hours, Level III 455-575 hrs, Level IV 615-750 hrs, Diploma 1395 hrs.

**Summary Description:** level II 7 core=2 electives, level III 7 core+ 4 electives, Level IV 9 core+ 5 electives, Diploma 16 core +2 electives.

The qualifications in the guiding stream are designed to reflect the role of guides who operate with significant independence but do not generally operate extended tours. The flexibility of this

qualification reflects the diversity of guiding roles and responsibilities across Australia. Units from other training packages may be added to these qualifications eg outdoor recreation and hospitality, provided they are appropriate to the AQF level. Aboriginal and Torres Strait Islander Cultural guiding reflects the role of the guide with particular emphasis on ATSI issues, the intention is to provide a culturally appropriate interpretation.

Nature-based guiding identifies key areas to provide ecotourism opportunities and again reflects the diversity of roles and responsibilities across Australia and the differing environments.

### *Certificate in Tourism (Guiding) with special wine emphasis*

**Prerequisites:** No **Qualification Provided:** Certificate I, II, III, IV, Diploma

**Accreditation:** Yes

**Accreditation Body:** TTA, ANTA

**Hours to complete:** Vary

**Delivery mode:** Full-time, Part-time, On-campus, Traineeship

**Units Available in Guiding & Interpretation:** Work as a guide, Develop and maintain general knowledge required by guides, Coordinate and operate a tour, Interpret aspects of Aboriginal and Torres Strait Islander culture, Develop interpretive content for ecotourism activities, Present interpretive activities, Prepare and present tour commentaries, lead tour groups, Plan and develop interpretive activities.

**Additional Information:** Level II -7 core units + min 2 electives, Level III -7 core units + 4 electives, Level IV 9 core units+ 5 electives, Diploma 16 core+2 electives

**Summary Description:** The qualifications in the guiding stream are designed to reflect the role of guides who operate with significant independence but do not generally operate extended tours. The flexibility of this qualification reflects the diversity of guiding roles and responsibilities across Australia. Units from other training packages may be added to these qualifications eg outdoor recreation and hospitality, provided they are appropriate to the AQF level. Aboriginal and Torres Strait Islander Cultural guiding reflects the role of the guide with particular emphasis on ATSI issues, the intention is to provide a culturally appropriate interpretation.

Nature-based guiding identifies key areas to provide ecotourism opportunities and again reflects the diversity of roles and responsibilities across Australia and the differing environments.

Level 275-330hrs, Level III 455-575 hrs, Level IV 615-750 hrs, Diploma 1395hrs.

## William Angliss Institute of TAFE

555 Latrobe Street  
Melbourne VIC 3000  
URL: <http://www.angliss.vic.edu.au>  
Phone: (03) 9606 2111 Fax: (03) 9606 2340  
Contact Person: Kerrie Obst  
Contact Phone: (03) 9606 2563  
Email: [kerrieo@angliss.vic.edu.au](mailto:kerrieo@angliss.vic.edu.au)

### *Diploma in Tourism (Ecotourism)*

**Prerequisites:** No **Qualification Provided:** Diploma

**Accreditation:** N/A

**Accreditation Body:** N/A

**Hours to complete unit:** 90

**Delivery mode:** Full-time, On-campus

**Units Available in Guiding & Interpretation:** Plan and develop interpretive activities, Indigenous cultural interpretation, Principles of tour guiding Coordinate and operate a tour.

**Additional Information:** Each unit 60 to 100 hours.

**Summary Description:**

# Victoria

---

## Other

### Australian Alpine Institute

PO Box 58

Mount Buller VIC 3723

URL: <http://www.latrobe.edu.au/www/aai/>

Phone:(03) 5733 7000 Fax: (03) 5733 7001

Contact Person: Kym Henderson

Contact Phone: (03) 5733 7044

Email: k.henderson@latrobe.edu.au

**Delivery mode:** Full-time, Part-time, On-campus

**Units Available in Guiding & Interpretation:** Tour guiding procedures 1, Tour guiding procedures 2, Site presentation techniques (walks), Student tour guiding presentations.

**Additional Information:**

**Summary Description:** The Certificate I in Tour Guiding course using selected modules for the tourism industry is nationally accredited by the Australian Tourism Training Review Panel and is an excellent starting point for students who are thinking about a career in the tourism industry or employment as a tour guide.

### *Certificate IV in Tourism (Guiding)*

**Prerequisites:** No **Qualification Provided:** Certificate IV

**Accreditation:** Yes

**Accreditation Body:** ATTRP,STB,ANTA,TTA, ITOA, VTOA

**Hours to complete course:** 629

**Delivery mode:** Full-time

**Units Available in Guiding & Interpretation:** Work as a guide, Operate tours in a remote area, Prepare and present tour commentaries, Develop interpretive content for ecotourism activities, Coordinate and operate a tour, Develop and maintain general knowledge required by guides.

**Additional Information:** 629 hours for course

**Summary Description:** The course is designed to reflect the roles of tour guides who operate with significant autonomy and responsibility. The flexibility of the qualification reflects the diversity of guiding roles and responsibilities across Australia. Common titles may include tour manager, specialist guide, adventure guide or bushwalking guide. The level of skills and responsibility students will be encouraged to develop include the ability to apply a broad range of guiding skills and general workplace skills in the workplace, to evaluate and plan, to provide leadership and guidance to others and to have some responsibility for others.

### *Diploma of Alpine Ecotourism*

**Prerequisites:** No **Qualification Provided:** Diploma

**Accreditation:** Yes

**Accreditation Body:** ATTRP,STB,ANTA,TTA, ITOA, VTOA

**Hours to complete:** U/K

**Delivery mode:** Full-time

**Units Available in Guiding & Interpretation:** Work as a guide, Operate tours in a remote area, Prepare and present tour commentaries, Develop interpretive content for ecotourism activities, Coordinate and operate a tour, Develop and maintain general knowledge required by guides.

**Additional Information:**

**Summary Description:** The course is designed to meet industry demand for a trained work force capable of providing tourists with an outdoor nature-based experience with minimal environmental impact. Industry groups involved in alpine ecotourism have endorsed this training program for adventure tour operators, tour guides, park rangers, special interest tour operators and alpine resort operators. The course is delivered jointly between William Angliss and the AAI. Part of the course is run at Mount Buller and part is run in Melbourne. It is a full fee program. In 2001 tuition fees were set at \$10,000 per year.

### Council of Adult Education

Level 4, 253 Flinders Lane

Melbourne VIC 3000

URL:

Phone:(03) 9652 0601 Fax: (03) 9650 9754

Contact Person: John Dunton

Contact Phone: (03) 9652 0601

Email: johnd@cae1.cae.edu.au

### *Certificate I in Tourism (Tour Guiding)*

**Prerequisites:** No **Qualification Provided:** Certificate 1

**Accreditation:** Yes

**Accreditation Body:** State Training Board & Australian Tourism and Training Review Panel

**Hours to complete course:** 54

# Victoria

## University

### Deakin University

School of Ecology and Environment

221 Burwood Highway

Burwood VIC 3125

URL: [www2.deakin.edu.au/faculty/science\\_and\\_technology/ecology/](http://www2.deakin.edu.au/faculty/science_and_technology/ecology/)

Phone: (03) 9244 7121 Fax: (03) 9244 7480

Contact Person: Dr John Jenkin

Contact Phone: (03) 9244 7394

Email: [jjenkin@deakin.edu.au](mailto:jjenkin@deakin.edu.au)

### *Bachelor of Environmental Science (Environmental Management)*

**Prerequisites:** Yes **Qualification Provided:** Bachelors Degree

**Accreditation:** Yes

**Accreditation Body:** N/A

**Hours to complete unit:** 52 each

**Delivery mode:** Full-time, Part-time, On-campus, Distance

**Units Available in Guiding & Interpretation:** Interpreting the Environment.

**Additional Information:** 4 contact hours/week x 13 weeks; plus 4 own study hours/week (minimum) x 13 weeks.

**Summary Description:** Unit - *Interpreting the Environment*: This unit will provide students with an understanding of the role of interpretation as a core element of successful management of natural and cultural resources. It offers an overview of the principles, strategies and stages involved in interpretive planning and surveys the range of interpretive techniques and methods available to interpretive planners, including face to face communication, exhibitions audiovisuals, publications and guided tours. The unit begins with an exploration of the role and function of interpretation in areas such as national parks, botanic gardens and heritage sites. The importance of focusing on visitor needs and interests will be emphasised and the relationship between interpretation and tourism examined. Through seminars and site visits, students will be encouraged to adopt a multi-disciplinary approach to the following range of areas: the natural environment, geological and geomorphological features, multi-cultural heritage, the urban environment, economics and social studies of science. Koorie perspectives on interpretation will be included in the unit.

Unit - *Ecotourism*: The unit describes and analyses the policy, economic, social and environmental aspects of ecotourism (also known as nature-based tourism). The environmental aspects include the examination of various techniques for environmental assessment, planning and recreational management. Ecotourism is also explored from the land/sea managers' perspective and that of the tour operators. Students take modules from a diverse range of topics describing natural features on which ecotourism is based including national parks, wildlife, vegetation, coasts, geology, interpretation, forests and wetlands. Finally, students design an 'ecotour' and present it to their colleagues while assessing its economic, sound and ecological impacts.

### *Bachelor of Park Management*

**Prerequisites:** Yes **Qualification Provided:** Bachelors Degree

**Accreditation:** Yes

**Accreditation Body:** N/A

**Hours to complete unit:** 102

**Delivery mode:** Full-time, Part-time, On-campus, Distance

**Units Available in Guiding & Interpretation:** None supplied.

**Additional Information:** 4 contact hours/week x 13 weeks; plus 4 own study hours/week (minimum) x 13 weeks.

**Summary Description:** See Unit information in Bachelor of Environmental Science

### Institute of Koorie Education, Deakin University

Waurm Ponds Campus

Geelong VIC 3217

URL: [www.deakin.edu.au/IKE](http://www.deakin.edu.au/IKE)

Phone: (03) 5227 2538 Fax: (03) 5227 2019

Contact Person: Suxanne Nunn

Contact Phone: (03) 5227 1459

Email: [sjunn@deakin.edu.au](mailto:sjunn@deakin.edu.au)

### *Graduate Diploma of Natural Resources Management*

**Prerequisites:** Yes **Qualification Provided:** Graduate Diploma

**Accreditation:** N/A

**Accreditation Body:** N/A

**Hours to complete course:** 240

**Delivery mode:** Full-time, Part-time, Distance, Remote, Intensive mode

**Units Available in Guiding & Interpretation:** Introduction to heritage communication, Planning and techniques of interpretation, Research project on interpretation.

**Additional Information:** 6 weeks intensive study mode per year

**Summary Description:** students come on campus for 3 weeks a semester. This is a two-year full-time post-graduate course, which concentrates on developing interpretational, managerial and research skills with the purpose of keeping and imparting indigenous cultural knowledge within local communities and to broader society. There is an option to exit after completing a year and graduate with the Graduate Certificate of Natural Resources Management. Alternatively, students may complete another 4 units and graduate with a Master of Natural Resources Management. Study is delivered in a community-based intensive mode. Students come to the Geelong campus for a total of 6, one-week study intensives each year.

### La Trobe University Bendigo

Department of Outdoor Education and Nature Tourism

PO Box 199

Bendigo VIC 3552

URL: [www.sae.bendigo.latrobe.edu.au](http://www.sae.bendigo.latrobe.edu.au)

Phone: (03) 5444 7222 Fax: (03) 5444 7848

Contact Person: Deirdre Slattery

Contact Phone: (03) 5444 7558

Email: [d.slattery@bendigo.latrobe.edu.au](mailto:d.slattery@bendigo.latrobe.edu.au)

### *Bachelor of Arts (Nature Tourism)*

**Prerequisites:** No **Qualification Provided:** Bachelors Degree

**Accreditation:** N/A

**Accreditation Body:** N/A

**Hours to complete:** 3 years

**Delivery mode:** Full-time, On-campus

**Units Available in Guiding & Interpretation:** Environmental interpretation, Naturalist studies: interpretation.

**Additional Information:** 3 years for course. 54 hours class or practical experience per semester unit. Starting an Honors course in 2001.

**Summary Description:** This course is designed for people who seek careers as guides and educators in environmental interpretation and nature tourism and related fields. Students will become field naturalists and nature guides, prepared to take people into the bush to explore, learn and enjoy. Using bushwalking and canoeing for their journeys students focus on interpreting the environment. Over the 3 years of the degree they specialise in knowing the local area and either the Murray-Darling River Basin or the Alps/High Plains region. The course also allows students to develop another sub major, selecting electives from any area of the university; some may choose a business stream, some arts are such as geography or as science such as biology. Students spend at least 30 days each year doing bushwalking and canoeing frequently on weekends, plus weekly time outdoors in natural history studies.

# Victoria

---

## University of Ballarat, SMB Campus

PO Box 668

Ballarat VIC 3350

URL: [www.ballarat.edu.au](http://www.ballarat.edu.au)

Phone: (03) 5327 8001 Fax: (03) 5327 8004

Contact Person: Dennis Lomstead

Contact Phone: (03) 5327 8081

Email: [d.olmstead@ballarat.edu.au](mailto:d.olmstead@ballarat.edu.au)

### *Diploma in Tourism (Ecotourism)*

**Prerequisites:** No **Qualification Provided:** Diploma

**Accreditation:** Yes

**Accreditation Body:** ITAB

**Hours to complete course:** 1495

**Delivery mode:** Full-time, Part-time

**Units Available in Guiding & Interpretation:** Tour guiding procedures, Interpretation, Indigenous cultural interpretation, Tour commentaries, Tour guiding procedures, Your coordination, Conduct adventure tours

#### **Additional Information:**

**Summary Description:** This course includes Certificate II in Tour Guiding. This Diploma is a joint initiative of William Angliss Institute of TAFE and the SMB Campus of the University of Ballarat to provide training for people seeking employment in the field of ecotourism. The Diploma aims to develop business, communication and scientific skills which will enable people to work in a range of occupations in this field, eg interpretive tour guiding, specialist tour operations, parks and wildlife areas and government departments. The Diploma is also suitable for people planning to establish a small business in ecotourism.

# Western Australia

## TAFE

### CY O'Connor College of TAFE

Hutt Street  
Northam WA 6401  
URL:  
Phone:(08) 9622 3905 Fax: (08) 9622 6763  
Contact Person: Heidi Astbury  
Contact Phone: (08) 9881 3366  
Email: astbuh@northam.training.wa.gov.au

#### *Certificate II in Tourism (ATSI Tour Guiding)*

**Prerequisites:** No **Qualification Provided:** Certificate II  
**Accreditation:** Yes

**Accreditation Body:** State and national ANTA

**Hours to complete course:** 410

**Delivery mode:** Full-time, Part-time, On-campus

**Units Available in Guiding & Interpretation:** Work as guide, Develop and maintain the general knowledge required by guides.

#### **Additional Information:**

**Summary Description:** This course develops skills and knowledge to work in the tourism industry. Modules range from 'Work as a guide', 'Work in a socially diverse environment', 'Occupational health and safety' and 'Research and share information on ATSI culture'.

#### *Certificate III in Tourism (ATSI Tour Guiding)*

**Prerequisites:** No **Qualification Provided:** Certificate III

**Accreditation:** Yes

**Accreditation Body:** State and national ANTA

**Hours to complete course:** 410

**Delivery mode:** Full-time, Part-time, On-campus

**Units Available in Guiding & Interpretation:** Work as guide, Develop and maintain the general knowledge required by guides.

#### **Additional Information:**

**Summary Description:** This course develops skills and knowledge to work in the tourism industry. Modules range from 'Work as a guide', 'Work in a socially diverse environment', 'Occupational health and safety' and 'Research and share information on ATSI culture'.

### Kimberley College of TAFE

Coolibah Drive, PO Box 1095  
Kununurra WA 6743  
URL: [www.kimtafe.wa.edu.au](http://www.kimtafe.wa.edu.au)  
Phone:(08) 9168 0877 Fax: (08) 9168 0866  
Contact Person: Anne Novelly  
Contact Phone: (08) 9168 0878  
Email: Anne-Novelly@eastkct.training.wa.gov.au

#### *Certificate II in Tourism (ATSI Cultural Guiding)*

**Prerequisites:** No **Qualification Provided:** Certificate II

**Accreditation:** Yes

**Accreditation Body:** ANTA

**Hours to complete course:** 330

**Delivery mode:** Full-time, Part-time, On-campus, Flexible, Remote

**Units Available in Guiding & Interpretation:** Work as a guide, Develop and maintain general knowledge required by guides.

**Additional Information:** Includes 120 hrs of electives required.

**Summary Description:** This is a training program that leads to the completion of the Tourism Training Package THT98 qualification THT20398. This qualification is designed to reflect the role of employees who perform a range of tasks in the industry sector and may involve some multi-skilling

### South West Regional College of TAFE

Robertson Drive  
Bunbury WA 6231  
URL:  
Phone:(08) 9780 7264 Fax: (08) 9780 7164  
Contact Person: Nick Brook  
Contact Phone: (08) 9780 7264  
Email: brooni@bunbury.training.wa.gov.au

#### *Certificate II in Tourism (Aboriginal and Torres Strait Islander Cultural Guiding)*

**Prerequisites:** No **Qualification Provided:** Certificate II

**Accreditation:** Yes

**Accreditation Body:** ANTA

**Hours to complete course:** 330

**Delivery mode:** Full-time, Part-time, On-campus, Flexible

**Units Available in Guiding & Interpretation:** Work as a guide, Develop and maintain knowledge required by guides, Prepare and present tour commentaries, Interpret aspects of local ATSI culture, Develop interpretive content for ecotourism activities, Present interpretive activities, Access and interpret product information.

#### **Additional Information:**

**Summary Description:** This course is part of a training program what leads to the completion of the Tourism Training Package THT98 qualification THT30898. This qualification is designed to reflect the role of employees who perform a range of skilled operations in the industry sector with the need to apply discretion and judgment and some multi-skilling

#### *Certificate II and III in Tour Guiding*

**Prerequisites:** No **Qualification Provided:** Certificate II and III

**Accreditation:** Yes

**Accreditation Body:** ANTA

**Hours to complete course:** 330 (II) 535 (III)

**Delivery mode:** Full-time, Part-time, On-campus, Flexible

**Units Available in Guiding & Interpretation:** Work as a guide, Develop and maintain knowledge required by guides, Prepare and present tour commentaries, Interpret aspects of local ATSI culture, Develop interpretive content for ecotourism activities, Present interpretive activities, Access and interpret product information.

**Additional Information:** Cert II 330 hrs, Cert III 535 hrs.

**Summary Description:** These courses are part of a training program what leads to the completion of the Tourism Training Package THT98 qualification THT30898. This qualification is designed to reflect the role of employees who perform a range of skilled operations in the industry sector with the need to apply discretion and judgment and some multi-skilling.

# Western Australia

## University

### Edith Cowan University

100 Joondalup Drive  
Joondalup WA 6027  
URL: [www.ecu.edu.au](http://www.ecu.edu.au)  
Phone:(08) 9400 5555 Fax: (08) 9400 5840  
Contact Person: Sue Calyer  
Contact Phone: (08) 9400 5429  
Email: s.calyer@ecu.edu.au

#### *Bachelor of Social Science (Leisure Studies)*

**Prerequisites:** No **Qualification Provided:** Bachelors

**Accreditation:** N/A

**Accreditation Body:** N/A

**Hours to complete unit:** 45

**Delivery mode:** Full-time, Part-time, On-campus

**Units Available in Guiding & Interpretation:** Eco-Recreation Interpretation, Applied Eco-Recreation Interpretation.

#### **Additional Information:**

**Summary Description:** The *Eco-Recreation Interpretation Unit* examines the underlying concepts and practices of eco-recreation interpretation, and applies techniques and strategies for exploring human relationships within the natural environment.

The unit *Applied Eco Eco-Recreation Interpretation Unit* examines the underlying concepts and practices of eco-recreation interpretation, and applies techniques and strategies for exploring human relationships within the natural environment. -Students work with a community agency and prepare a detailed interpretive plan or program for an environmental resource managed by the agency.

### University of Notre Dame

Po Box 1225  
Fremantle WA 6959  
URL: [www.nd.edu.au](http://www.nd.edu.au)  
Phone:(08) 9239 5555 Fax: (08) 9239 5640  
Contact Person: Dr Peta Sanderson  
Contact Phone: (08) 9239 5638  
Email: psanderson@nd.edu.au

#### *Bachelor of Environmental Studies*

**Prerequisites:** No **Qualification Provided:** Bachelor

**Accreditation:** N/A

**Accreditation Body:** N/A

**Hours to complete unit:** 39

**Delivery mode:** Full-time, On-campus

**Units Available in Guiding & Interpretation:** Ecotourism and heritage management.

**Additional Information:** 39 hrs per unit

**Summary Description:** The unit *Ecotourism and Heritage Management* focuses on interpretation and management techniques in natural and heritage settings. Interpretation is defined as a teaching technique, a service and a management tool to encourage environmental protection. Management techniques are also described for visitors in sensitive natural, cultural and heritage settings. Units reviewed include the value of nature and heritage, indigenous perspectives on interpretation and heritage management, tour management and guiding. The unit includes presentations from WA CALM staff.

#### *Graduate Diploma in Tourism and the Environment*

**Prerequisites:** No **Qualification Provided:** Graduate Diploma

**Accreditation:** N/A

**Accreditation Body:** N/A

**Hours to complete unit:** 39

**Delivery mode:** Full-time, On-campus

**Units Available in Guiding & Interpretation:** Ecotourism and heritage management.

**Additional Information:** 39 hrs per unit

**Summary Description:** The unit *Ecotourism and Heritage Management* focuses on interpretation and management

techniques in natural and heritage settings. Interpretation is defined as a teaching technique, a service and a management tool to encourage environmental protection. Management techniques are also described for visitors in sensitive natural, cultural and heritage settings. Units reviewed include the value of nature and heritage, indigenous perspectives on interpretation and heritage management, tour management and guiding. The unit includes presentations from WA CALM staff.

#### *Graduate Certificate in Tourism and the Environment*

**Prerequisites:** No **Qualification Provided:** Graduate Certificate

**Accreditation:** N/A

**Accreditation Body:** N/A

**Hours to complete unit:** 39

**Delivery mode:** Full-time, On-campus

**Units Available in Guiding & Interpretation:** Ecotourism and heritage management.

**Additional Information:** 39 hrs per unit

**Summary Description:** The unit *Ecotourism and Heritage Management* focuses on interpretation and management techniques in natural and heritage settings. Interpretation is defined as a teaching technique, a service and a management tool to encourage environmental protection. Management techniques are also described for visitors in sensitive natural, cultural and heritage settings. Units reviewed include the value of nature and heritage, indigenous perspectives on interpretation and heritage management, tour management and guiding. The unit includes presentations from WA CALM staff.

